

TO: MARK TRAIL, CHIEF
MEDICAL ASSISTANCE PLANS

FROM: ETTA HAWKINS, R.PH.
MEDICAID PHARMACY PROGRAM MANAGER

RE: BANNER ANNOUNCING 04-01-03 TRANSITION DATE TO PHARMACIES
(COS 30, 32)

DATE: JANUARY 30, 2003

Dear Pharmacist:

Effective April 1, 2003, the Georgia Department of Community Health (GDCH) Medicaid and Peachcare for Kids Pharmacy Claims will be paid by Express Scripts, Inc.

What does this mean to you?

- You will no longer receive a check or remittance advice from EDS for any claim processed on or after April 1, 2003.
- Beginning April 1, 2003, ESI will produce EFT payments and remittance advices for Medicaid/Peachcare claims, separately from ESI's current consolidated checks and payment advices for other ESI plans.
- Providers enrolled in EFT, will receive weekly direct deposits. For those providers not enrolled in EFT, please do so immediately.
- Beginning April 1, 2003, ACS will handle all aspects of Provider Enrollment. You may contact the Customer Interaction Center (CIC) at (404) 298-1228 (local) (800) 766-4456 (toll free).
- Your last check & RA from EDS will be dated March 31, 2003. Claims denying for EOB D70 on your last EDS RA must be resubmitted to ESI. Beyond that date, you will receive payments & RA's from ESI for any claim processed on or after March 27, 2003.

What if I currently receive an electronic RA from EDS?

- Providers currently receiving electronic RA's will continue to get an electronic version but it will be in the format and media you currently receive from ESI.
 - Please review your current Georgia Medicaid/Peachcare RA format and be prepared to accept these RA's in the same format as your other ESI business, i.e. NCPDP V1.0, V2.0, or ASC X12 835.

What if I need copies of previous RA's supplied by EDS?

- If you need copies of previous RA's supplied by EDS, you must request these from EDS prior to March 15, 2003.

Who do I call with questions about my check or payment advice on or after April 1, 2003?

Express Scripts Provider Relations, (1-877-prov-rel) or 1-877-776-8735, select prompt #1, then select prompt #3.

Please share this information with appropriate staff. If you are the corporate office of a chain pharmacy, please provide this information to each of your stores located in Georgia. If you have additional questions or concerns regarding this notification, please contact Etta Hawkins, Jean Cox, or Pat Zeigler-Jeter at (404) 656-4044.

Sincerely,

Georgia Department of Community Health
Division of Medical Assistance